

# Eugene Police Department Commendations

## September 2018



**The Eugene Police Department received 15 commendations from citizens in September, 2018. Below is a sample of those commendations.**

- An officer was commended by a citizen for the manner in which the officer responded and took a report from a citizen whose child was a victim of sexual abuse. The citizen expressed gratitude towards the officer for taking the time to listen to everything the citizen had to say. The citizen commented how "comforting" and "validated" they felt by the officer's actions.
- A citizen commended officers for the very positive patrol response at the citizen's home. The citizen's teen child had been having issues and it culminated in a call for service. The citizen commented that the officers were "patient, compassionate, and professional". The citizen further commented that they were "thoroughly impressed" with the officers.
- An officer was commended by a citizen for their assistance and professionalism related to a 'Dispute' call for service where the citizen was a victim of a domestic violence. The citizen was very appreciative for the officer's response and the conversation they had with the officer. The citizen commented, "What a beautiful guy! What a nice, straight-up man he is. Very informative!"
- A citizen commended an officer for the positive interaction they had with the officer during a 'Hit and Run' incident. The citizen has been critical about the police department in the past, but felt the need to praise about the good service they received. The citizen commented, "He was awesome! Thank you! (Officer's name) was great!"
- An officer was commended by a citizen for their professionalism when the citizen was stopped for having an expired vehicle registration. The citizen was pretty distraught at the time due to dealing with a family emergency. The citizen received a warning from the officer and was very thankful for the leniency received for the infraction. The citizen commented, "He was wonderful! He was a perfect officer! He was kind, patient and helpful. He makes me proud to be in Eugene!"
- A citizen commended an officer for the level of courtesy displayed during the recent handling of a call for service from the citizen. The citizen and their spouse had been a victim of a crime and commented

that the officer "represented the department and the profession well".

- An officer was commended by a citizen for the positive interaction they had with the officer when they had reported their home being broken into and burglarized. The citizen commented, "We were distraught about losing many precious family heirloom. I can't begin to express my appreciation for his professionalism, empathy, and concern for our loss."
- A citizen commended an officer for the way a situation was handled where an autistic child had run home from school. The officer met with school staff at the child's home to assist. The citizen stated that the officer's communication style and interaction with the child and family were "exemplary". The citizen commented, "He was calm, receptive, kind, and intelligent, all while conveying a realistic, explicit, and high expectation message. I was impressed due to the effectiveness of the interaction and the outcome, which led to the boy agreeing that the right thing to do would be to go back to school."
- Officers were commended by a citizen for their timely response to a noise complaint reported by the citizen. The citizen commented, "The backyard party had gotten progressively louder and more profane, and potentially violent from the sound of it. Five minutes after I called it in, a patrol car arrived and

took care of the problem. Thank you for your quick and effective response."

- A citizen commended the department for the way a shooting incident was handled close to a nearby school. The citizen commented, "We just wanted to take a moment to thank you all for your quick action on Tuesday. You jumped into action and stood guard all day protecting our kids. I know as a parent it is such a helpless feeling when the world gets crazy and we can't get to our kids. You made that feeling turn into comfort, which calmed us. The kids and staff were also very happy to see you there all day."
- An officer was commended by a citizen for their professionalism during a contact in which the citizen had reported a theft in their home. The officer took a report from the citizen and relayed how the process works in cases such as these. The citizen was very impressed with the officer's demeanor and the information that was provided. The citizen commented, "He followed up. He was timely. He was professional. He took the time to listen to me. He was extremely diligent. He was the ultimate consummate professional!"